



To Whom It May Concern:

Patient Lab Reports provides a service that allows physicians and nurses to record confidential health information for their patients that they can access 24 hours a day.

Our company decided to try telemarketing as a way to secure appointments with doctors' offices to present our services. We found that the representatives from Results Telemarketing were sincere and really wanted our project to be successful.

The telemarketing was coordinated with a direct mail campaign and we used their online calendar to facilitate communication during the project. The appointments were well qualified and we are adding business to our sales pipeline as a result.

Patient Lab Reports is continuing the use of Results Telemarketing and are looking forward to a long-term business relationship.